



CRAFTSMANSHIP
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KINSMANSHIP



Through the GM Canada Collision Repair Network, GM owners can identify facilities qualified to perform repairs to our high standards. And shops like yours can take advantage of resources designed to streamline workflows, increase customer confidence and safely return GM vehicles to the road.

What Sets Us Apart

Our comprehensive, metrics-driven approach requires facilities to demonstrate that they have the training, tools and business practices necessary to safely repair GM vehicles. In return, those facilities are recognized as being among the best in the industry.

Member Benefits

- A competitive advantage over other collision repair facilities
- Access to an engaged network of shops focused on proper and safe repair
- Integrated estimating and repair solutions to improve efficiency
- In-line, integrated repair procedures at your fingertips
- Tools to easily document repairs and streamline operations
- Program member awareness with insurance providers

Eligibility*

The Network is open to Canadian GM dealerships, Multi-Site Operators (MSOs) and independent repair facilities that meet our established standards for tools, equipment, training and facility specifications.

Enrollment

Visit mitchell.com/gm-canada, read the FAQs and complete the web form. Mitchell will then:

- Review your application
- Confirm your participation
- Schedule an initial readiness review
- Perform a virtual audit

Program Measurement

Network members are evaluated based on proper and safe repair, cycle time and customer satisfaction. Scorecards then summarize your shop's performance in real time.

Marketing Resources

All active Network facilities can access promotional resources including a program logo. These resources can be used to market your participation to current and prospective customers.

Enrollment and Renewal Costs

Program enrollment covers the cost of virtual inspections, and an annual renewal charge is assessed after your facility is audited to ensure that it still meets program requirements. Contact Mitchell for current program costs.

*Eligibility is determined by market needs. Some areas may already have adequate facility coverage.